

## INTEGRATED MANAGEMENT SYSTEM

**SECTION:** QUALITY PROCEDURES MANUAL  
**TITLE:** QUALITY MANUAL

**PROCEDURE No.** IMS004  
**DATE OF ISSUE:** MAR 24  
**ISSUE No.** 3  
**NEXT REVIEW** MAR 25

### QUALITY POLICY

It is our objective to operate a successful and profitable business based on satisfying our client needs and expectations

We will address and satisfy all applicable legal and statutory requirements, which apply to the services we provide.

Consideration of Climate Change Act and the impact and influence of our operations.

This document along with the suite of accompanying documents will support and ensure continual improvement of the Quality Management system by establishing Objectives and ensuring that these are monitored and recorded.

In order to assist us to achieve our objectives we shall operate a Quality Management System which at the very least meets the requirements of BS EN ISO 9001:2015

Every employee is responsible for implementing our Quality Management System and, as the Managing Director, I would emphasise our commitment to this system and will ensure that the proper resources are allocated to implement this policy effectively.

*Darren Horne*

Managing Director